

NEW GLASS CLAIM PROCEDURES     5/1/11

ACADIA - Verify comprehensive coverage and refer to Giant or JN Phillips.

CHARTIS- Verify comprehensive coverage and refer to Giant or JN Phillips.

CHUBB- Verify comprehensive coverage and refer to Giant or JN Phillips.

COMMERCE- Verify comprehensive coverage and refer to Giant or JN Phillips.

FIREMAN'S FUND- Verify comprehensive coverage and refer to Giant or JN Phillips.

**\*\*HANOVER**- Insured must call claim into: 800-628-0250\*\*

HARTFORD- Verify comprehensive coverage and refer to Giant or JN Phillips.

**\*\*NORFOLK & DEDHAM**- Insured must call claim into: 800-282-1123 \*\*

**\*\*QUINCY MUTUAL**- Insured must call claim into: 866-423-7197\*\*

**\*\*SAFETY**- Insured must call claim into: 877-615-6576\*\*

**\*\*SELECTIVE**- Insured must call claim into: 866-455-9969. \*\*

**\*\*TOWER**- Insured must call claim into: 877-365-8693 \*\*

TRAVELERS- Verify comprehensive coverage and refer to Giant or JN Phillips.

TRIDENT- Verify comprehensive coverage and refer to Giant or JN Phillips.

UTICA- Verify comprehensive coverage and refer to Giant or JN Phillips.

**\*\*VERMONT**- Insured must call claim into: 800-873-4948.

**\*\*These carriers require insured to call loss into them, prior to repairing.  
However, insured is still free to go to the shop of their choice. Glass  
Shops below will do a conference call with insured & carrier. \*\***

Giant Glass: 800-544-4268

JN Phillips: 877-288-6452

**NOTE:** Please remember that only MA policies have free glass coverage under the comprehensive coverage. Other states, such as NH, ME and RI, will carry a **GLASS DEDUCTIBLE** that the insured is responsible for.