

NEW GLASS CLAIM PROCEDURES 5/1/11

ACADIA - Verify comprehensive coverage and refer to Giant or JN Phillips.

CHARTIS- Verify comprehensive coverage and refer to Giant or JN Phillips.

CHUBB- Verify comprehensive coverage and refer to Giant or JN Phillips.

COMMERCE- Verify comprehensive coverage and refer to Giant or JN Phillips.

FIREMAN'S FUND- Verify comprehensive coverage and refer to Giant or JN Phillips.

****HANOVER**- Insured must call claim into: 800-628-0250**

HARTFORD- Verify comprehensive coverage and refer to Giant or JN Phillips.

****NORFOLK & DEDHAM**- Insured must call claim into: 800-282-1123 **

****QUINCY MUTUAL**- Insured must call claim into: 866-423-7197**

****SAFETY**- Insured must call claim into: 877-615-6576**

****SELECTIVE**- Insured must call claim into: 866-455-9969. **

****TOWER**- Insured must call claim into: 877-365-8693 **

TRAVELERS- Verify comprehensive coverage and refer to Giant or JN Phillips.

TRIDENT- Verify comprehensive coverage and refer to Giant or JN Phillips.

UTICA- Verify comprehensive coverage and refer to Giant or JN Phillips.

****VERMONT**- Insured must call claim into: 800-873-4948.

****These carriers require insured to call loss into them, prior to repairing.
However, insured is still free to go to the shop of their choice. Glass
Shops below will do a conference call with insured & carrier. ****

Giant Glass: 800-544-4268

JN Phillips: 877-288-6452

NOTE: Please remember that only MA policies have free glass coverage under the comprehensive coverage. Other states, such as NH, ME and RI, will carry a GLASS DEDUCTIBLE that the insured is responsible for.